

VOLUNTEER OPPORTUNITIES

PATIENT CARE OPPORTUNITIES

ONE-TO-ONE PATIENT SUPPORT (RESPITE)

Volunteers are assigned to a family in a home, hospital or a long-term care facility to provide relief for caregivers by staying with the patient while caregivers do errands, etc.

HOSPITAL ROSTER

In hospitals throughout Windsor and Essex County, volunteers provide support and relief to patients and their families through friendly visitations.

PAIN CLINIC

The volunteer greets patients/family at The Hospice Pain and Symptom Management Clinic and provides refreshments if desired; clerical support for the Palliative Care Team (i.e. Faxing, phone calls, etc.)

PATIENT PHONE CALL SUPPORT

Volunteers provide emotional support to patients and families through telephone contact.

SPIRITUAL/BEREAVEMENT

The volunteer will work as part of the spiritual care team under the direction of the coordinator.

WELLNESS/SUPPORT GROUP

The volunteer will assist facilitators with set-up, greeting clients, and other tasks.

RADIANT TOUCH® VOLUNTEER

Volunteers complete specialized training in Radiant Touch to assist patients/families with stress relief and relaxation.

THERAPEUTIC TOUCH

Volunteers complete specialized training in Therapeutic Touch to assist patients/families with stress relief and relaxation.

TRANSPORTATION

Volunteers support patients by driving them to medical appointments, the Pain and Symptom Management Clinic, the Hospice Wellness Centre or other appointments as necessary.

*** Volunteers that have patient/family contact are required to complete the Volunteer Patient Care Training Program.**

ADMINISTRATIVE SUPPORT OPPORTUNITIES

RESOURCE LIBRARY

Assist our volunteer librarian by photocopying, processing journals, documenting delivery and shelving of books. This is a great opportunity for someone with good organizational skills. Located at Hospice.

INFORMATION BOOTHS

Volunteers set-up, take down and staff our displays, distribute our literature and answer questions at various events scheduled throughout the year.

EVENT INFORMATION CALL

Volunteers assist our office staff by making phone calls for our many social and educational events. This opportunity allows the volunteer to work from Hospice or home.

MAILINGS

Volunteers can assist by folding, stuffing and addressing envelopes.

GENERAL OFFICE SUPPORT

Volunteer support for the office staff is greatly appreciated. A volunteer can assist by typing, answering phones, data entry, filing, preparing mailings, writing notes and acknowledgements, etc.

ADVISORY COMMITTEE MEMBER

Volunteer advisory committee members help the agency keep the needs of the volunteer first. There is no better committee member than a volunteer.

SPEAKER'S BUREAU

Volunteers speak at events, and special requests from the community (i.e., rotary, church groups, etc). Talks can vary from 5 minutes to 30 minutes depending on the request. The speakers are given up to date information on current Hospice services and programs, and a "talk outline."

RESOURCE DEVELOPMENT OPPORTUNITIES

FUNDRAISING PHONE CALL TEAM

Volunteers assist by making phone calls to out many donors and sponsors. This can be convenient if a volunteer prefers to work from home.

SPECIAL EVENT PLANNING COMMITTEE

Volunteers become active members in the planning and implementation of our special events and fundraisers.

SPECIAL EVENTS

Join our fundraising team! Utilize your creative talents while participating in a variety of events designed to raise funds vital to programs, services and community education. Events include: golf tournament, walk-a-thons, hockey tournaments, the yearly gala and other various social functions throughout the year.

BINGO

The Volunteers are needed once monthly. No experience is necessary. Training is provided.

LOTTERY BOOTH

Located at Casino Windsor, volunteers are trained on the lottery terminal and cash register. A weekly or bi-weekly, three hour shift is required.

HOSPICE VILLAGE RESIDENTIAL HOME VOLUNTEER OPPORTUNITIES

Patient Care Volunteer Training is required to volunteer in the Residential Home.

PATIENT CARE ASSISTANTS

Volunteers will assist nurses and personal support workers with patient transfer, bathing, and dressing. They will assist in a supportive capacity to patients and caregivers.

RECEPTION

Volunteers will greet guests, answer phones, and create a welcoming atmosphere.

FOOD PREPARATION

A team of volunteers will prepare meals and snacks daily according to menu plans and food requirements. They will track supplies for the weekly grocery list.

SHOPPERS

Volunteers will assist by shopping for required supplies and groceries and delivering them weekly or as needed.

HOUSEKEEPING

Volunteers will assist in keeping the homes clean, tidy, and inviting.

GARDENING

Volunteers will assist by keeping the gardens in and around the homes healthy, cultivated and attractive.

MAINTENANCE

Volunteers with skills in carpentry, painting and general maintenance will be scheduled as needed.

OUR VISION

THE HOSPICE OF WINDSOR AND ESSEX COUNTY INC. IS ...

- ♦ An **oasis** of peace and comfort supporting the whole person with respect, compassion and empathy.
- ♦ A trusting and accessible place to all people.
- ♦ Committed to leadership and innovation in supportive care.

OUR SUPPORTIVE CARE TEAM

Supportive care, from diagnosis onwards, addresses the holistic needs of patients and their caregivers. The supportive care team consists of a palliative care physician, a physician's team, nurse educators, social workers, and volunteers. Intervention by our supportive care team is provided on a one-to-one or family basis. Through direct physician referrals, our palliative care physician(s) will see patients in the home and hospital. For ambulatory patients, our physician will see the patients at the Pain and Symptom Management Clinic located on-site at the Hospice. The palliative care physician(s) works very closely with The Hospice supportive care team to provide total pain management, addressing the physical, social, emotional, and spiritual needs of the patients and families. Care is provided throughout Windsor and Essex County.

OUR SUPPORTIVE CARE SERVICES

Supportive care is a way to address the physical, emotional, mental, social and spiritual needs of persons and caregivers who are dealing with a life-threatening illness. Support is available at the point of diagnosis and throughout the illness journey.

THE HOSPICE WELLNESS CENTRE

The Hospice Wellness Centre is a place of peace and comfort where patients and caregivers can participate in a variety of support groups. There are groups designed to keep people active and explore their personal growth, while others focus on stress management.

WHY VOLUNTEER?

- MEET** new people.
- GAIN** new friendships.
- HELP** others in the community.
- BUILD** self esteem.
- ACQUIRE** new job skills.
- ENHANCE** résumés.
- ESTABLISH** contacts.
- DEVELOP** career goals.
- GAIN** work experience.
- PARTICIPATE** in your community.
- EXPLORE** careers.

HOW TO BECOME A HOSPICE VOLUNTEER

Step by step

1. Call for an orientation session
(These are scheduled twice every month.)
2. Attend agency orientation
3. Complete application form
4. Personal Interview
5. Police clearance
6. Training (if required)

TELEPHONE
519-974-7100
TO BECOME A

HOSPICE VOLUNTEER!



Get Involved...

Volunteer with
HOSPICE

Hospice Mission

The Hospice of Windsor and Essex County Inc. is a registered charitable organization whose mission is to **support, educate, and empower** those who are affected by or caring for a person with a life-threatening illness.

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