

Questions about Hospice's New Residential Homes

What are these new homes about?

This April, the Hospice will open our new Residential Homes, where we will provide 24-hour care for eligible people with life-threatening illnesses. This service will be provided free of charge to eligible residents.

This Residential Homes complement the existing support we provide to over 800 individuals and families in their homes, hospitals and long-term care facilities across Windsor and Essex County each year

Our goal is to help people and their families facing a progressing life-threatening illness to be in a home-like setting when staying at home is not possible or when a caregiver is unable to continue to provide a high level of support.

The Residential Homes are the newest additions to Canada's first Hospice Village. When completed, the Hospice Village will provide an entire range of compassionate care and services on one site and consist of our newly constructed Residential Homes, the Wellness Centre and all of its programs, our Pain Clinic and the Children's House.

The Children's House will be a special place where children who have loved ones facing a life-threatening illness will be able to take part in programs to help comfort them and provide coping skills. Currently undergoing renovations, the Children's House, is slated to open in June 2007

What do the homes look like?

There are a total of eight large bedrooms in the residential homes. Each bedroom is filled with natural light and has a sitting areas, and fireplace. Family members and friends of residents will be able to enjoy music, TV or conversation.

A Registered Nurse and Personal Support Worker will provide around the clock care for residents of the homes. Hospice volunteers will also play a very important role in the homes by providing care for residents of the home by patient care assistance, reception, food preparation, housekeeping, gardening and maintenance, etc.

Who is eligible for the homes?

There are a number of specific criteria for the homes in order for Hospice to ensure priority to those who can most benefit from residing in our homes). We will be working closely with the Erie St. Clair Community Care Access Centre (CCAC) to determine those patients and families eligible to live in the Hospice Residential Homes. Admission to the homes will be based on the Erie St. Clair Community Access Centre's (CCAC) determination of eligibility for the service and the Hospice's ability to accommodate patients.

The homes are for individuals and families who can benefit from an alternative to their own home where they can receive support during their illness and at advanced stages of illness.

Who would most benefit from staying at the Hospice Residential homes?

The Hospice's residential homes are geared to meet the needs of people who may be eligible for or are currently receiving services and support through the CCAC and whose illness and care needs have progressed to a point beyond which their care can be managed in their home or who is isolated because family members are not available to provide the level of support they need.

How is the residential home funded?

Hospice will be responsible for funding all additional operational costs for the homes including: food services, utilities, communications and administrative support. We rely on the financial support of compassionate donors to help people living in the community and in our residential homes

The base funding specifically for personal support and nursing services in the residential homes comes from the Ministry of Health and Long-Term Care, is flowed through the Erie St. Clair Community Care Access Centre (CCAC). Additionally, the Erie St. Clair CCAC provides case management and other support services to Hospice residents. This funding has enabled the Hospice to move forward with opening the residential homes

How can someone I love find out more about the homes?

The Hospice's help is just a phone call away. If you, a loved one or a friend is facing a life-threatening illness and is interested in learning more about our residential homes or any of our services I can transfer your call **Linda Sabatini, Hospice Service Coordinator at (519) 974-7100 ext. 2202** for more information or speak with your CCAC Case Manager.